


PACIFIC BOOKSTORES PURCHASE GUIDE

ONLINE SALES

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| ONLINE ORDER (BOOKSHOP) (Home Delivery OR Self Collection) | <p>1) Please visit our website - https://www.pacificbookstores.com/</p> <p>2) An account is necessary for ordering</p> <p>3) Please place order early. Home Delivery and Self-Collection slots are available on first-come-first-serve basis</p> <p>4) For self collection, a one-time packaging fee of \$0.10 (plastic bag) or \$0.90 (reusable bag) will be applied to all orders. For more details, please refer to our online platform.</p> |
| ONLINE SALES PERIOD | 4 Nov to 14 Dec 2024 (Sec 2 to 5 only) |
| HOME DELIVERY CHARGES | Local delivery charge of \$14.90 |
| SELF COLLECTION HOURS | Kindly refer to the Dates and Time stated on the reverse side of the booklist AND as indicated on our website |
| PAYMENT OPTIONS | PayNow (QR code), Credit/ Debit Cards  |
| CANCELLATION/EXCHANGE POLICY | <p>1) All purchases are final and no cancellation.</p> <p>2) No refunds allowed and only exchange will be entertained.</p> |
| FAQS | https://www.pacificbookstores.com/faqs |

ONSITE SALES (IN SCHOOL)

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| WALK IN PURCHASE HOURS @Clementi Town Secondary | <p>Kindly refer to the Dates and Time stated on the booklist</p> <p>**A one-time packaging fee of \$0.10 (plastic bag) or \$0.90 (reusable bag) will be applied to all orders</p> |
| PAYMENT OPTIONS | <p>PayNow (QR code)</p> <p>NTUC Care Fund (e-voucher)</p> <p>Cash</p> |
| CUSTOMER SERVICE CONTACT | <p>HOTLINE : 69298012</p> <p>(Mon to Fri 9.00am to 5.00pm excluding eve of public holidays)</p> <p>EMAIL : sales@pacificbookstores.com</p> |

Bookshop Operation Hours: Mon – Fri 9.00am to 3.00pm; Sat 9.00am to 11.00am

If you intend to apply / are applying for Financial Assistance with the school, please do NOT make any purchase first. Please wait for the school to inform you of your application status.